

## Tariffs for the services in My Alfa-Bank Internet service system, mobile application Sense SuperApp



Operations and services	Tariff plan OPERATIONAL
1. Viewing and printing card account statements	Included in the service cost*
2. Viewing the status of card/current accounts opened in the Bank	Included in the service cost*
3. Viewing and printing documents on completed payments	Included in the service cost**
4. Transferring funds from an account using a payment template	Included in the service cost**
5. Transferring funds between one client's current accounts opened in JSC Alfa-Bank	Included in the service cost**
6. Transferring funds from a card/current account opened in JSC Alfa-Bank to another client's (individual) account opened in JSC Alfa-Bank JSC	Included in the service cost**
6.1. Transferring funds from A-CLUB card accounts with a debit-credit service scheme to current accounts opened in JSC Alfa-Bank	Included in the service cost**
7. Transferring funds from a card account opened in JSC Alfa-Bank to a service payment account	
7.1. utilities, telecommunications, etc. (except for the services specified in p. 7.2)	Included in the service cost**
7.2. mobile operators JSC Kyivstar, CJSC Vodafone and LLC Lifecell, (ii) JSC Kyivstar services for providing access to the Internet, (iii) services of Vega telecommunications group and LLC Intertelecom, as well as (iv) kindergarten services by choosing: - when using the website <a href="https://my.alfabank.com.ua">https://my.alfabank.com.ua</a> : the corresponding option in Payments/Transfers section, except for its subsection Transfers and Payments; - when using Alfa-Mobile app installed on a mobile phone: options Mobile Connection or Mobile Phone Payment <sup>(Note 1)</sup>	Included in the service cost**
8. Transferring funds from a card/current account opened in JSC Alfa-Bank, using arbitrary details: outside of JSC Alfa-Bank (in favor of legal entities and individuals); inside JSC Alfa-Bank (in favor of legal entities)	Included in the service cost**
9. Transferring funds from a Client's card account for the acquisition of the Claim Rights by a Client <sup>***</sup> <sup>(Note 2)</sup>	2%, min UAH 5
10. Crediting funds to a Client's card account as a result of Claim Assignment by a Client <sup>(Note 3)</sup>	1%, min UAH 5
11. An official account statement provision by courier delivery to the address specified by a Client on a Client's request in My Alfa-Bank system. The statement relates to settlement and counter servicing <sup>(Note 4)</sup>	UAH 150
12. An official account statement provision in electronic form (pdf) with the possibility of sending to email on a Client's request. The statement relates to settlement and counter servicing	UAH 25

\* The service is included in p. 1.8.4. Tariffs for Current and Saving Accounts Servicing.

\*\* The service is included in p. 1.4.1. and p. 1.4.2. Tariffs for Current and Saving Accounts Servicing.

\*\*\* Claims rights are third-party receivables to LLC Ukrainian Guarantee Agency in the Ukrainian national currency — hryvnia (UAH).

**Notes:**

1. The minimum money transfer to pay for the mobile operators' services is UAH 10.00.

2. Acquisition of Claim rights by a Client is an operation resulting in carrying out the Claim Assignment by SE Ditrade in favor of a Client based on an agreement on the Claim Rights assignment and their accounting (public offer). It is concluded between UGA and a Client. The operation is carried out by transferring funds from a Client's card account opened in the Bank, according to a Client's details.

3. A Client's Claim Assignment is an operation resulting in redeeming the Claim Rights by the UGA company from a Client based on an agreement on the Claim Rights assignment and their accounting (public offer). It is concluded between UGA and a Client. The operation is carried out by transferring funds from the UGA account to a Client's card account opened in the Bank, according to a Client's details.

\* The service is included in p. 1.8.4. Tariffs for Current and Saving Accounts Servicing.

\*\* The service is included in p. 1.4.1. and p. 1.4.2. Tariffs for Current and Saving Accounts Servicing.

\*\*\* Claims rights are third-party receivables to LLC Ukrainian Guarantee Agency in the Ukrainian national currency — hryvnia (UAH).

**Notes:**

4. The minimum money transfer to pay for the mobile operators' services is UAH 10.00.

## Limits on transactions in My Alfa-Bank Internet service, Sense Super App



Size of operation limits	One operation limit	Daily limit	Monthly limit
Transfers between one Client's accounts opened in JSC Alfa-Bank	-	-	-
Transfers between different clients' accounts opened in JSC Alfa-Bank	UAH 300 000	UAH 500 000	UAH 1 000 000
Transfers by arbitrary details to the accounts of individuals and legal entities in other Ukrainian banks	UAH 500 000	UAH 1 000 000	UAH 5 000 000
Transfers to JSC Alfa-Bank clients' accounts using a card issued by any bank of Ukraine (except for cards of JSC Alfa-Bank)	UAH 50 000	UAH 150 000	UAH 400 000
Replenishment from a card issued by another bank of Ukraine (except for cards of JSC Alfa-Bank), to replenish an EPS account, a Credit Card, a Current Account, a Deposit Account, and to repay a loan debt	UAH 30 000	UAH 400 000	UAH 400 000
Replenishment of mobile operators' accounts	UAH 5 000	UAH 10 000	UAH 10 000
Withdrawing electronic funds from a Web Money wallet to accounts opened in the Bank (Claim Assignment by a Client)	UAH 15 000	UAH 30 000	UAH 50 000
Replenishment of the Web Money electronic wallets from accounts opened in the Bank (Claims Acquisition by a Client)	UAH 15 000	UAH 30 000	UAH 50 000
Contractual withdrawal of funds to a deposit in hryvnia at its opening	UAH 20 000 000	-	-
Contractual withdrawal of funds to a deposit in U.S. dollars at its opening	USD 500 000	-	-
Contractual withdrawal of funds to a deposit in euro at its opening	EUR 500 000	-	-
Transfers between one Client's accounts opened in JSC Alfa-Bank	-	-	-

### Notes:

- Only a Client registered in My Alfa-Bank, with a confirmed phone number, can be the recipient of this payment.
- Except for operations for which additional limits are set on the partner's side, where the partner is LLC Financial Company MBK.

## Operation tariffs when providing Card to Card Transfer (Alpha-Transfer) service



Operations and services	Tariff
<b>1. Making transactions using a payment card</b> (using payment cards issued exclusively by banks-residents of Ukraine)	1% + UAH 5
<b>2. Making transactions using a payment card</b> (using payment cards issued exclusively by banks-residents of Ukraine) providing an electronic document to a payee via an SMS message	1% + UAH 6
<b>3. Making transactions using a payment card</b> (using payment cards, where the write-off is from a payment card issued by JSC Alfa-Bank, and the replenishment is to a payment card issued by a bank registered under foreign state legislation (Note 5) and which is a non-resident of Ukraine)	2%, min USD/EUR 2

**Note:**

5. The list of countries holding non-resident banks in Ukraine issuing cards for recipients for which the Card to Card Transfer service is provided. It is determined by the relevant agreement between JSC Alfa-Bank and an individual when providing the Card to Card Transfer service. Any transfer can be made only from the JSC Alfa-Bank website.

The size of operation limits	One operation limit	Daily limit	Monthly limit
<b>For transfers within Ukraine</b>	UAH 49 999	UAH 149 999	UAH 149 999
<b>For transfers outside Ukraine</b>	UAH 49 999*****	UAH 149 999*****	UAH 149 999*****

\*\*\*\*\* The amount is indicated in hryvnia equivalent to the NBU exchange rate of the corresponding currency as of the day of the transfer.

Card type	Cash withdrawal (ATMs), UAH	Payments through POS terminals, UAH	The total amount of all transactions, UAH	The total amount of all transactions
For A-CLUB Clients	100 000	100 000	600 000	up to 25 (twenty five) operations per day